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Product & Service Ordering Policy Of Arbiter Electrotech

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Introduction

This document, “Product & Service Ordering Policy Of Arbiter Electrotech”, contains all the legal terms and conditions regarding , that the user(s) or client(s) of Arbiter Electrotech must accept and follow if they intend to use any product(s) or service(s) of Arbiter Electrotech. Please go through the document thoroughly and carefully while making sure that you understand what it expected of you, a present/probable client of Arbiter Electrotech, before consenting to the terms of this document. Note that, to consent to the terms of this document, the consenting individual must be of minimum legal age (18 years as per Bangladeshi law) to form a legal binding with any business entity.

The content of the document is sequentially listed below in tabulated form

This document contains 3 pages in numbered sequence (excluding cover-page, if any).

**** Note –** The footer of this document shows the version of the legal document, which follows the syntax [Document Type][Document Version]. Meanings of all abbreviated text and symbols are defined in the “Definitions of the Terms & Conditions”. The recommended version of “Definitions of the Terms & Conditions” for reference should not be older than the latest version of the “Legal Agreements Of Arbiter Electrotech”. In case the meaning are absent, it is recommended that the reader contacts Arbiter Electrotech.

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Legal Notice

By using any Arbiter Electrotech product(s)/service(s), you are accepting all the legal conditions set exclusively by Arbiter Electrotech, at its own discretion, including but not limited to “Terms and Conditions of Use”, “Warranty Policy”, “Privacy Policy”, “Combined Business Policy” and “Product and Service Ordering Policy” and “Definitions of Terms and Conditions”. If you do not agree with any of the legal conditions, you should stop using Arbiter Electrotech product(s) or service(s).

Product & Service Ordering Policy (Ver : 2707/21)

General Notice of “Product & Service Ordering Policy”

“Product & Service Ordering Policy” defines the terms and conditions of “Product & Service Ordering Policy” of any/all Arbiter Electrotech product(s)/service(s) that any/all user(s)/clients(s) of Arbiter Electrotech must follow/accept while/when/if they are ordering any product(s) or service(s) of Arbiter Electrotech. It must be noted that Arbiter Electrotech reserves the right to change/modify/remove this “Product and service Ordering Policy” along with any/entire terms and condition(s) and any/all involved documents at any time with/without any prior notice or consent of any other party. Furthermore, only “Product and Service Ordering Policy” to take effect is the latest released version unless otherwise is stated. It is the responsibility of user to follow the terms and conditions properly. By using any product(s)/service(s) of Arbiter Electrotech, the user approves that he/she has read and accepted the terms and conditions of the “Product & Service Ordering Policy”.

Terms and Condition of “Product & Service Ordering Policy”

1.1 Payment For Ordered Product(s)/Service(s)

1.1A Orders for applicable Arbiter Electrotech product(s)/service(s) are placed following a “Multiple Segment Payment” scheme. In the “Multiple Segment Payment” scheme, the total payable amount is divided into multiple segments and the user(s)/client(s) can pay for each segment separately and at different times. Each payment segment has its own limited time frame within which the payment for that specific segment must be cleared. The payment amount per segment, number of payment segments and payment time limits for the individual segments are exclusively defined by Arbiter Electrotech.

1.1B The user(s)/client(s) must pay a defined amount of the total bill first to confirm the order. When the product(s)/service(s) is ready, the user(s)/client(s) must pay the rest of the bill in order to receive the ordered product(s)/service(s). The inner workings of “Multiple Segment Payment” scheme for the individual product(s)/service(s) are different and are provided along with the details of the individual product(s)/service(s).

1.2 Payment Time Frame

1.2A All payments for any segment must be made within the defined time frame. Arbiter Electrotech reserves the right to cancel the order partially or completely or add a “Late Payment Fee” in case of the user(s)/client(s) failure to make payment within the defined time limit. The time frame or time limit is defined solely by Arbiter Electrotech.

1.3 Order Confirmation Payment

1.3A For any product(s)/service(s) of Arbiter Electrotech, the user must pay a portion of the total payment in advance in order to confirm the purchase of the specific product(s)/service(s). The advanced payment will be compensated in the total bill. Arbiter Electrotech reserves the right to deny the order or halt the ordering process in case the order is not confirmed by the user(s)/client(s) by paying the advanced portion. The amount for advanced payment is defined solely by Arbiter Electrotech.

1.4 Late Payment Fee

1.4A Arbiter Electrotech reserves the right to add an extra fee if the user(s)/client(s) fails to pay for any specific segment in time. Both the amount and T&C of the late payment fee will be defined exclusively by Arbiter Electrotech and can be different for different product(s) or service(s). Arbiter Electrotech also reserves the right to offer different late payment fee or exempt any user(s)/client(s) entirely from paying late payment fee at its own discretion.

1.5 Order Release Payment

1.5A Before handover of the ordered product(s)/service(s) from Arbiter Electrotech to the user(s)/client(s), the user(s)/client(s) must pay the complete bill for the product(s)/service(s). Arbiter Electrotech will not deliver any product(s)/service(s) whose payment has not been completely cleared by the user(s)/client(s).

1.6 Order Cancellation

1.6A Arbiter Electrotech reserves the right to cancel any order with/without any prior notice to user(s)/client(s) due to its own internal affairs at its own discretion. Furthermore, Arbiter Electrotech reserves the right to cancel any order with or without showing any cause at any time. In case Arbiter Electrotech cancels any order, the user(s)/client(s) will be notified. Grounds for order cancellation by Arbiter Electrotech includes but is not limited to, inability of the user(s)/client(s) to clear any payment in due time, any breach of terms & conditions by the user(s)/client(s), any kind of criminal activity by the user(s)/client(s), any kind of extremist/supremacist/racist behavior/attitude by the user(s)/client(s), loss of confidence of Arbiter Electrotech on the user(s)/client(s), involvement/participation (active/passive/partial or otherwise) of the user(s)/client(s) in any kind of scam or monetary fraud, involvement/participation (active/passive/partial or otherwise) of the user(s)/client(s) in any kind of extremist/supremacist/racist/anti-government display or otherwise. Arbiter Electrotech is not liable to pay any form of compensation, financial or otherwise, to any party in case of order cancellation.

1.6A In case of order cancellation by Arbiter Electrotech is due to own internal affairs of Arbiter Electrotech, the paid amount will be refunded. However, in case Arbiter Electrotech cancels any order because the user(s)/client(s) has/have involvement/participation (active/passive/partial or otherwise) in any kind of scam or monetary fraud, involvement/participation (active/passive/partial or otherwise) in any kind of extremist/supremacist/racist/anti-government display or scheme or otherwise, Arbiter Electrotech will not perform any refunding procedure. Arbiter Electrotech is not liable to pay any form of compensation, financial or otherwise, to any party in the event of order cancellation for any reason.

1.7 Order Cancellation Payment & Fee

1.7A Arbiter Electrotech is not liable to pay the user(s)/client(s) with any fee or damage compensation for any order that was canceled by the user(s)/client(s). Furthermore, Arbiter Electrotech will not pay the user(s)/client(s) with any fee or damage compensation for any order that was canceled by Arbiter Electrotech themselves unless otherwise is stated.

1.7B In case Arbiter Electrotech is forced to cancel any order by the user(s)/client(s), Arbiter Electrotech will refund the user(s)/client(s), however, Arbiter Electrotech will charge a damage fee caused by cancellation of the order. The damage fee will be deducted from the refunded amount. The amount of the damage fee and the related T&C will be dictated exclusively by Arbiter Electrotech.

1.8 Order Cancellation Time Frame

1.8A All orders, that are canceled by the user(s)/client(s), must follow a defined time frame. The time frame and all related T&C are defined solely by Arbiter Electrotech. Just like the segmented payment procedure, order cancellation may also consist of multiple different segments. Each segment may have different time frame. User(s)/client(s) is/are completely responsible for observing any/all time frame(s). Arbiter Electrotech cannot be held liable for user(s)/client(s) inability to observe and act according to the relevant time frame.

*** ** *END OF PRODUCT AND SERVICE ORDERING POLICY* *** **

Document Authorized By

Hasib Rahman

2. Apr. 2022