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Frequently Asked Questions

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Introduction

This document answers the most Frequently Asked Questions about Arbiter Electrotech. The contents of this document will be updated from time to time to ensure that our users & clients are accessing the latest information about Arbiter Electrotech. In case anyone has any questions, please reach up by either phone or email. Please refer to the last section of Pg-2 of this document to get the most detailed email addresses. Reach us by email at support@arbiterelectro.com or visit www.arbiterelectro.com for more contacts.

What is Arbiter Electrotech

Arbiter Electrotech is a technology developing engineering startup. Arbiter Electrotech focuses on the R&D side that includes making a valid idea in to a reality.

What is AE specialization

Arbiter Electrotech specializes in two different sectors namely “Laboratory Equipment” and “General Purpose Automation”

What is the business policy of Arbiter Electrotech

At present Arbiter Electrotech only provides B2B solution. We only deal with business entities and institutes who are interested in volume/mass scale purchase. However, there are exceptions to everything. In case you are interested in any of Arbiter Electrotech product or services, please contact us at support@arbiterelectro.com or visit us at www.arbiterelectro.com/legal

What is “Eco First Initiative”

“***Eco First Initiative***” is an initiative by Arbiter Electrotech to develop technologies such that they will have minimum impact on the climate change and pollution of nature.

What is “HomeGrown Technology”

“***HomeGrown Technology***” Initiative is an Arbiter Electrotech initiative to develop complete product and all related technologies in Bangladeshi soil. This initiative aims to generate the valuable technological “Know How” for the country. We expect that this initiative will heavily develop the underdeveloped tech R&D industry of Bangladesh and make the country self-sufficient in terms of technology.

How many products do Arbiter Electrotech have

At present, Arbiter Electrotech has 15+ products. Some of these 15+ products are ready to be released in to the market. The rest will be ready by the end of 2023.

Do Arbiter Electrotech has any Proprietary technology

Arbiter Electrotech has 4 proprietary technologies. All 4 of these technologies were designed, developed and tested by Arbiter Electrotech. No partners or other 2nd or 3rd party were involved in the R&D phase of the tech development. These technologies are in the field of

- *Short range digital data communication*
- *Digital Data Encryption & Decryption*
- *Single Wired bidirectional Data Bus*
- *Wide Area Digital Network for AE Devices*

Who owns the proprietary technology

All technology is owned by on one but Arbiter Electrotech.

How to contact Arbiter Electrotech

Anyone can contact us via email or directly by phone. For phone contact, please call with the number shown in the **Contact Us** page (www.arbiterelectro.com/contact). Please call directly on phone during business hours at any working day (Saturday – Thursday 10AM – 6PM, GMT+6).

For email contact, please contact us with any of the email ID shown below. Please use the email ID that is most relevant to your subject matter.

Business –	business@arbiterelectro.com
Legal –	legal@arbiterelectro.com
Support/query –	support@arbiterelectro.com
For any purposes –	support@arbiterelectro.com
If you prefer gmail –	arbiter.electro@gmail.com

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